

We are a private, family run Swim School we pride ourselves on the quality of our lessons and our customer care. Our main focus at every class is safety and we ask that all parents and children follow our pool rules. **Our rules are in place to ensure the facilities are safe and clean for all users. Our website shows full Booking Information & T&C's.**

Car Parking: We run from shared use facilities, sometimes parking can be limited depending on what is happening at the School that day, please never park on the grass or up on the verges. Always leave in good time to arrive to class. **Parents must not park in the Lee Chapel School car park before 3.15pm.**

Prams & Pushchairs: All prams, pushchairs etc must be left in the Reception area. Please do not bring them through to the viewing area or take them into the changing rooms. Bring a suitable carry chair for baby to sit in safely on the floor whilst you are changing / you are changing their siblings.

Food: No Food is to be brought onto the premises at any time. We have so many children / swimmers with severe food allergies.

Safety and Safeguarding: Parents must stay on the premises at all times and must stay in the changing rooms with their swimmers before class and must be there ready and waiting in the changing rooms for their swimmers to be returned to them at the end of their class.

No Running Parents please do not let your children run around anywhere in the building, the changing rooms and toilet areas will be wet and can be slippery. You are responsible for your children and you must stay with them at all times, before and after class to ensure their safety.

Returning Children after Class: Parents please do not stand in the shower area or come through to pool side at any time at Lee Chapel & James Hornsby Locations.

Teachers/Lifeguards need room and clear access to pass children back to parents who should be waiting in the changing rooms along the wall. The showers are not to be used until all swimmers have been returned to their parents at Lee Chapel Pool.

Showers/Changing: All children/swimmers must keep their costumes on at all times whilst under the showers. Both male and female staff will need to enter the changing rooms to check them during their shift. The showers are not to be used until all swimmers have been returned to their parents at Lee Chapel Pool.

NO Shampoo/Shower Gel: NO shower gel or shampoo is to be used at the pool, it leaves the area slippery and dangerous for other users. The showers are to be used for a quick rinse off before and after class.

Photography / Filming: No photography or Filming at any time. Aqua Aims Management will occasionally take photos/film swimmers during their swimming lessons only (as per our T&C's) and will share any photo's or swimming clips on our Facebook page for parents.

Locked Doors: Locked doors are locked for a reason – Safety. Please do not force open.

Nappies: Without exception, all babies/toddlers who are not completely toilet trained, regardless of age, must wear the double swim nappy system. This is a proper swim nappy or liner along with the neoprene nappy over the top. No swimmers will be permitted to swim without this. Our Teachers will return swimmers to parents if they see that the correct nappy is not being used and no refund will be issued for the missed lesson. We must protect the cleanliness of our pool. All used nappies must be taken away with you, not left in changing rooms.

Eating before class/Sickness/Colds: Parents please do not give your children food /milk shakes just before class, they need time to digest their food before they swim or they will be sick in the pool! Please do not let them swim if they are feeling unwell. It is not fair to other swimmers or our staff.

Changing your Baby: Always change your baby on the floor using a suitable changing mat or towel, which you must bring with you each week. Do not use the benches in the changing cubicles. This is to prevent babies from rolling onto the floor from high surfaces, which can easily happen. Bring a suitable carry chair for baby to sit in safely and place on this on the floor whilst you are changing/changing siblings.

Swimming Hats: must be worn by all swimmers with long hair (longer than their ears). Exceptions will be made for children with Special Needs or requirements. If hats are not worn hair must be securely tied up and back. Aqua Aims hats are available at the pool for £5.00 each.

Talcum Powder: Please do not bring talcum powder onto the premises.

Changing Cubicles: All clothes/personal possessions must be placed in / on top of the storage cupboards provided at Lee Chapel. Others need to use the cubicles to change whilst you/your children are swimming. Staff will move anything left in the cubicles and put them in / on top of the storage area. Please note we are not responsible for anything lost or stolen at any pool location so please do not bring valuables to swimming.

Pool Shoes/Flip Flops: All swimmers must come ready to start class in bare feet. No flip flops /shoes are to be brought poolside, they are a trip hazard.

Toilets parents must accompany their children to the toilet at all times and ensure it is left flushed and clean for the next user.

Earls Hall/Quilters: Parents must put on required arm discs at Earls Hall and Quilters as soon as they enter the pool area. No children must ever climb into the pool until they have been instructed to do so by their Teacher. Swimmers/children watching poolside must sit quietly whilst waiting & during class, they must never be allowed to run around or climb onto the pool wall at Earls Hall Pool.

Thank you, Brad & Carol – Owners Aqua Aims Swim School

www.aquaaims.com